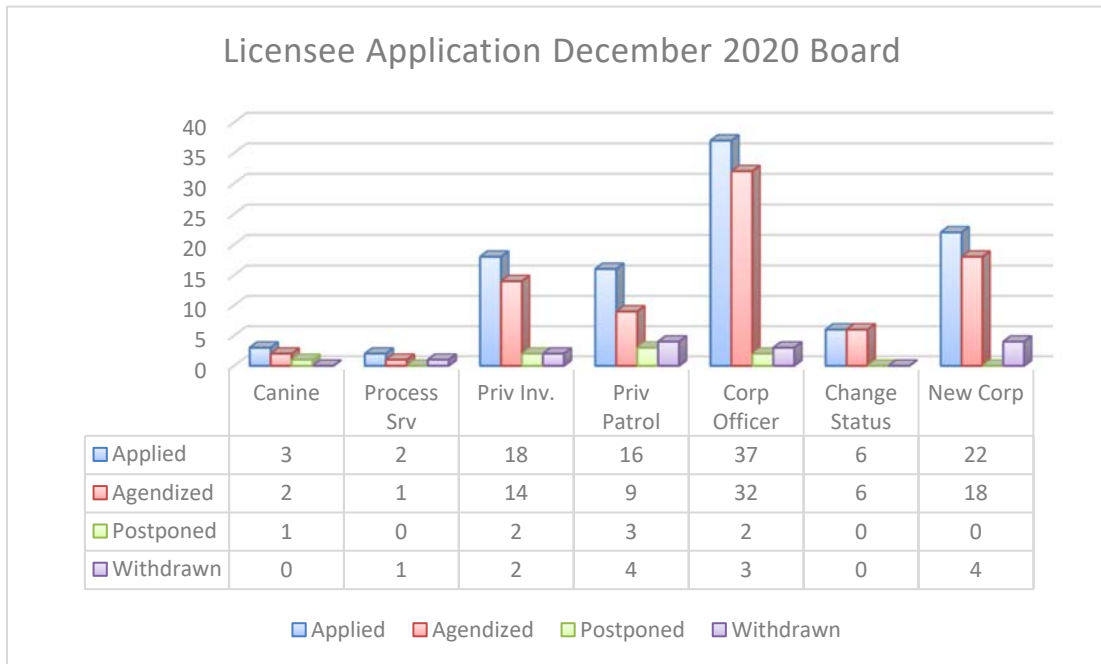




Licensing Applications



DECEMBER:

Canine Postponement:

- 1 Exam failure

Process Server Withdrawal:

- 1 Decided not to proceed

Priv Investigator Postponement:

- 1 Pending background
- 1 Exam failure

Priv Investigator Withdrawals:

- 2 Did not meet MQ's

Priv Patrol Postponements:

- 3 Incomplete Applications

Priv Patrol Withdrawals:

- 4 Did not meet MQ's

Corp Officer Postponements:

- 2 QA issues

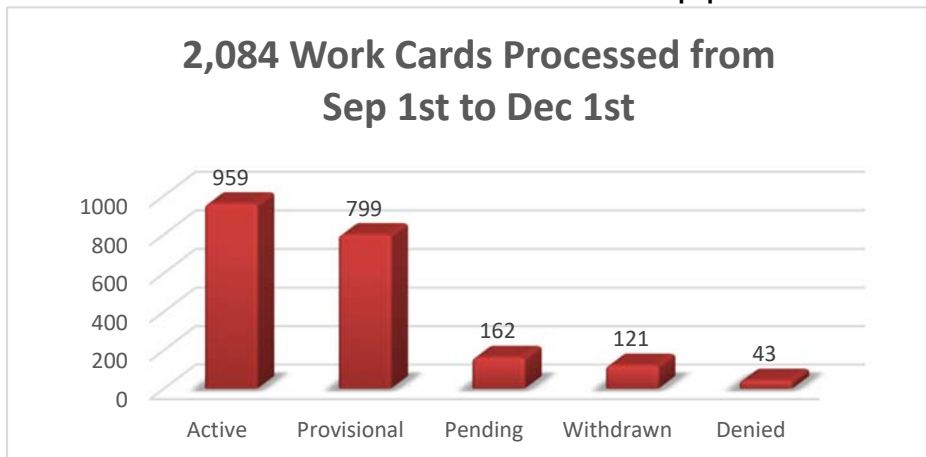
Corp Officer Withdrawals:

- 3 QA did not meet MQ's

New Corp Withdrawals:

- 3 QA did not meet MQ's
- 1 Decided not to proceed

Work Card Applications



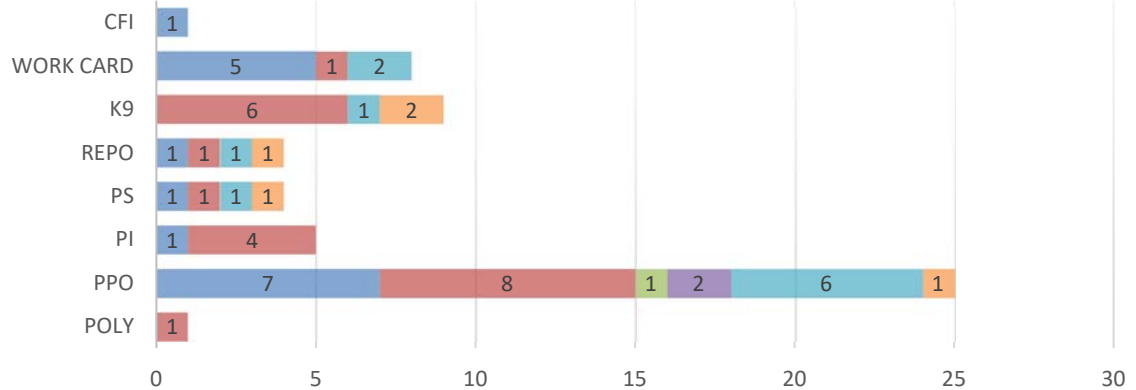
Highlights:

- **162 Pending:**
 - 111 are pending because we are missing information
 - 51 investigators are still processing
- **799 Provisional:**
 - Criminal Repository taking approx. 2 months
- **Comparisons:**
 - 607 Decrease from Q3

Active	Completed the work card process and their permanent card has been mailed to them.
Provisional	They are in provisional status. We are waiting for their fingerprint results to determine whether they can be made active or if they need to be denied.
Pending	Applications received and inputted awaiting to be made provisional.
Withdrawn	The applicant was missing information not allowing us to make a proper determination, so their application was withdrawn.
Denied	Their card was denied pursuant to NRS 648.1493.

Complaints

COMPLAINTS AND INVESTIGATIONS SEPT TO DEC 2020



	POLY	PPO	PI	PS	REPO	K9	WORK CARD	CFI
16 - Professionalism		7	1	1	1		5	1
22 - Unlicensed Activity	1	8	4	1	1	6	1	
1 - Srv Not Rendered		1						
2 - Payroll		2						
11 - Violated Ch. 648		6		1	1	1	2	
5 - Unregistered Employee		1		1	1	2		

20 - Pending		8	1	3	1	2	4	1
19 - Closed/No Action	1	7	4		2	2	3	
3 - Referred		1		1			1	
2 - Other Action		1				1		
5 - Audit		4				1		
6 - Citation/Violation Issued		3				3		
2 - Civil Matter		1			1			

57 Total Complaints and/or Investigations

- 1 Polygraph
- 25 Priv Patrolman
- 5 Priv Investigator
- 4 Repossessor
- 8 Canine
- 8 Work Card Holder
- 1 Certified Firearm Instructor

20 Pending

19 Closed, no further action was taken

3 Referred to Different Agencies

2 Other Action (appeals and/or cease & desist was issued)

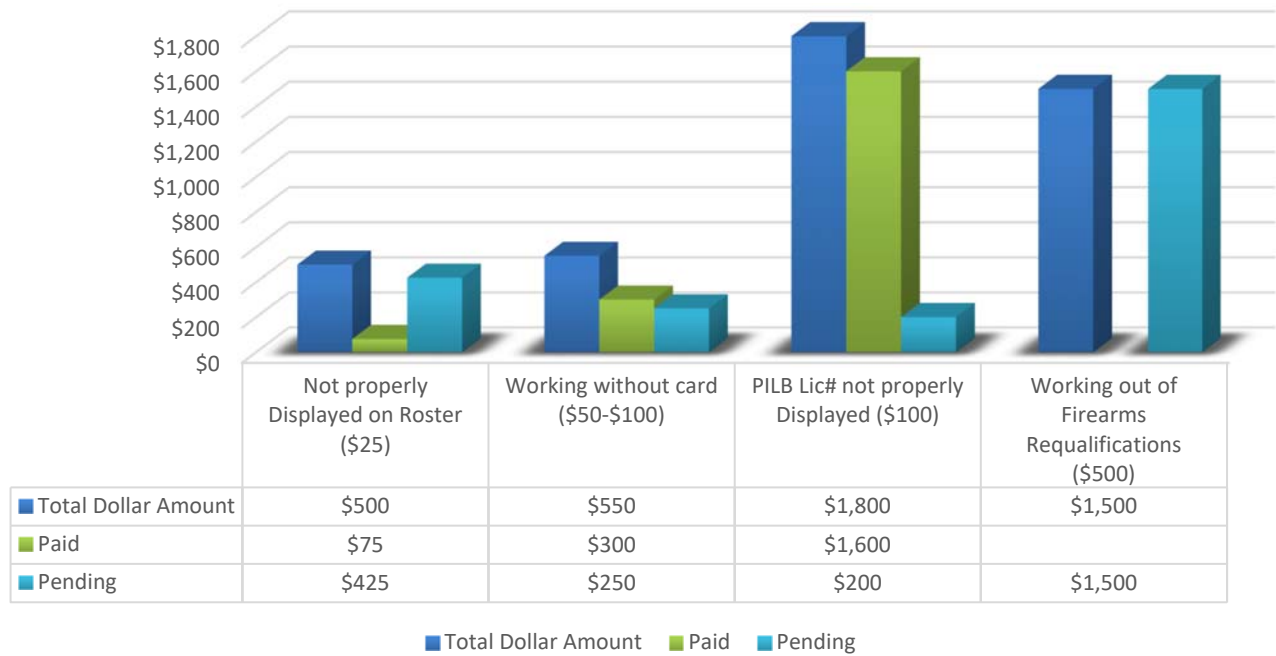
5 Audits in process

6 Citations/Violations issued

2 Were civil matters

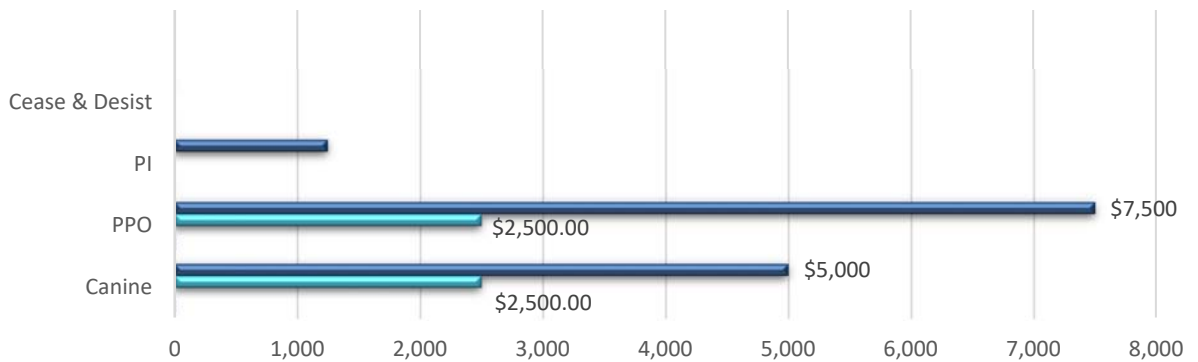
Notice of Violations

Violations issued to License Holders Sept to Dec Total of 8 individual licensees received fines



Unlicensed Activity Citations

Unlicensed Activity September to December



Breakdown:

- **8 Citations issued**
 - **\$18,750 total dollar amount**
 - **\$13,750 outstanding**

- **1 Cease and Desists issued:**
 - The fine was waived but the citation stands